

Dear Drainplug.com customer,

Thank you for your order! Are you not completely satisfied with your purchase? It is possible to return your item(s) within 14 days of receipt. You can exchange the item or receive a refund of your purchase (excluding shipping). To help you in the best possible way, we kindly ask you to fill in this return form and send it along with a copy of the invoice to the address below:

Femco Draintechology b.v.

Rendementsweg 7
3641 SK Mijdrecht,
The Netherlands

Personal information

Ordernumber _____ Date _____

Name _____

Phone number _____

E-mail address _____

I would like to return the following articles

ARTICLE	ART.NR	SIZE	REASON

I would like to exchange my product for

Product name _____

Article number _____

Size _____

LB/SB _____

I would like a refund

Account number _____

(This account number should match the account
which was used to order the items)

- If you choose to exchange your product, please send an e-mail to Info@femco.nl so we can process your replacement order. We send the new product right away after receiving the return parcel
- Refunds will be processed within a maximum of two weeks after receiving your parcel.

Customer's signature

Terms and conditions for returning goods

- Please send your item's undamaged, unused and in the original packaging.
- Opened articles that fail to meet the above remain your property.
We will send the item(s) back, and charge the costs incurred.

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